

NH Department of Health & Human Services

Stakeholder Committee

Balancing Incentive Program

December 5, 2012

Meeting Agenda

- ❖ Where We've Been
 - ✓ DHHS & Stakeholders
- Where We're Going
 - ✓ BIP Contracting Goals
 - ✓ CMS Workplan
- Consumer Engagement Plan
 - ✓ Approach & Logistics
- Next Steps
 - ✓ Services & Supports Initiatives
 - ✓ Other?

Purpose of the Balancing Incentive Program

Rebalance Medicaid spending between institutional and non-institutional long-term care.

Develop and implement required structural changes to enhance systems performance and efficiency, create tools to facilitate person-centered assessment and care planning, and improve oversight and quality measurement.

Improve access to and offerings of home and community-based long-term services and supports to allow those needing long-term care through Medicaid to remain in their homes and communities to the greatest extent possible (keeping institutional services available when they are necessary).

Where We've Been

Stakeholders

- Letters of support for NH application
- Conversations & meetings
- Community Forums

CMS Workplan

- NH BIP application approved
- NH Workplan approved
- 2 rounds of Workplan deliverables submitted/approved
- No Wrong Door paper

Where We've Been (continued)

CMS Workplan

- No Wrong Door Single Entry Process
 - ✓ Cataloguing informational materials part of process to develop & make improved materials available
 - ✓ Initial overview of No Wrong Door system decisions to come
 - ✓ Identified potential NWD/SEP entities & locations
 - ✓ Website to be housed in DHHS content to be determined
 - ✓ Advertising plan outlined groups & media

Where We've Been (continued)

- Core Standardized Assessment Core Data Set
 - ✓ Reviewed assessment tools for required domains & topics
- Conflict-Free Case Management
 - ✓ Described current case management system
- Data Collection and Reporting
 - ✓ Identified service data, quality data and outcome measures
- Sustainability
 - ✓ Identified funding sources to implement structural changes
 - ✓ Described planned use of BIP funds

Where We're Going

- ❖ BIP Contracting Goals
- CMS Workplan
- Consumer Engagement Plan
- Next Steps

Where We're Going

- BIP Contracting Goals
 - Rebalance spending, structural changes, enhance community LTSS
 - ✓ Project Management coordination, collaboration, technical assistance
 - ✓ CMS Workplan support development & implementation
 - ✓ Core Competency Trainings procure training & coordinate logistics
 - ✓ Community Services & Supports Initiatives coordinate efforts to transform system
 - ✓ Fiscal Intermediary Services

Where We're Going (continued)

- CMS Workplan next 4 months
 - No Wrong Door Single Entry Process
 - ➤ Develop & incorporate website content
 - ➤ Contract 1-800 number service
 - >Implement advertising plan
 - Core Standardized Assessment Core Data Set
 - ✓ Develop questions for Level 1 screen
 - Conflict-Free Case Management
 - ✓ Establish protocol for removing conflict of interest
 - Data Collection and Reporting
 - ✓ Update service data, quality data and outcome measures

NH BIP Work Plai	n - Du	e Da	tes E	ву D	ate							
Major Objective / Interim Tasks		Due Date										
(Category)	6/12	10/12	1/13	4/13	7/13	10/13	1/14	4/14	7/14	4/15	7/15	
2.1 Design system (initial overview) (General NWD/SEP)	×											
3.1 Identify the Operating Agency (NWD/SEP)	x											
3.2 Identify the NWD/SEPs (NWD/SEP)	x											
8.2 Fill out CDS crosswalk (see Appendix H) to determine if your												
State's current assessments include required domains and topics	x											
(CSA/CDS)	- 12											
9.1 Describe current case management system, including conflict-free	e											
policies and areas of potential conflict (CFCM)	×											
10.1 Identify data collection protocol for service data (DC&R)	x											
10.2 Identify data collection protocol for quality data (DC&R)	x											
10.2 Identify data conection protocor for quanty data (DCCR)												
10.3 Identify data collection protocol for outcome measures (DC&R)	×											
11.1 Identify funding sources to implement the structural changes	x											
(Sustainability)												
1.1 Develop standardized informational materials that NWD/SEPs		x										
provide to individuals (General NWD/SEP)		•										
5.1 Identify or develop URL (Website)		x										
7.1 Develop advertising plan (Advertising)		x										
11.3 Describe the planned usage for the enhanced funding (Sustaina)	bility)	x										
5.2 Develop and incorporate content (Website)	<u> </u>		1/13									
6.1 Contract 1-800 number service (1-800)			1/13									
7.2 Implement advertising plan (Advertising)			1/13									
8.1 Develop questions for the Level I screen (CSA/CDS)			1/13									
10.4 Report updates to data collection protocol and instances of			@									
service data collection (DC&R)			1/13									
10.5 Report updates to data collection protocol and instances of			@									
quality data collection (DC&R)			1/13									
10.6 Report updates to data collection protocol and instances of			@									
outcomes measures collection (DC&R)			1/13									
6.2 Train staff on answering phones, providing information, and				4/13								
conducting the Level I screen (1-800)												
9.2 Establish protocol for removing conflict of interest (CFCM)				4/13								
8.3 Incorporate additional domains and topics if necessary					7/13							
(stakeholder involvement is highly recommended) (CSA/CDS)												
8.5 Identify qualified personnel to conduct the CSA (CSA/CDS)					7/13							
8.6 Continual updates (CSA/CDS)					<i>@</i> 7/13							
11.2 Develop sustainability plan (Sustainability)						10/13						
5.3 Incorporate the Level I screen (recommended, not required)												
(Website)							1/14					
8.4 Train staff members at NWD/SEPs to coordinate the CSA							1/11					
(CSA/CDS)							1/14					
2.2 Design system (final detailed design) (General NWD/SEP)								4/14				
12.1 Describe plans to coordinate the NWD/SEP system with the												
Health Information Exchange IT system								4/14				
(Exchange IT Coordination)												
2.3 Select vendor (if automated)									7/3.4			
(General NWD/SEP)									7/14			
3.3 Develop and implement a Memorandum of Understanding (MOU	D)								7/14			

Where We're Going (continued)

- Consumer Engagement Plan
 - Your ideas on approaches & logistics
 - □ Who
 - What
 - ☐ When
 - Where
 - ☐ Why
 - ☐ How

Next Steps

- For next meeting:
 - Your ideas on the process to identify, review & prioritize community services & supports initiatives
 - ☐ Other topics?
- Next Stakeholder Committee Meeting
 - o Wednesday, January 9, 2013 @ 1:00



Questions?

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